



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Server

8.5.219.14

12/17/2025

8.5.219.14

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/18/22	Update						X

Contents

- **1 8.5.219.14**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- This release contains internal self-system health check enhancements for WFM Server. (WFM-35436)

Resolved Issues

This release contains the following resolved issues:

WFM no longer fails to save or delete a Multi-Site Activity or Activity Group. This issue was introduced in WFM Server 8.5.219.11 version, which unintentionally required yet unreleased WFM database scheme changes. (WFM-35604)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.14.