GENESYS™

Workforce Management Server

8.5.219.14

12/17/2025

8.5.219.14

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/18/22	Update						X

Contents

What's New

This release contains the following new features and enhancements:

- This release contains internal self-system health check enhancements for WFM Server. (WFM-35436)

Resolved Issues

This release contains the following resolved issues:

WFM no longer fails to save or delete a Multi-Site Activity or Activity Group. This issue was introduced in WFM Server 8.5.219.11 version, which unintentionally required yet unreleased WFM database scheme changes. (WFM-35604)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.14.