GENESYS™

Workforce Management Server

8.5.219.43

12/20/2025

8.5.219.43

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/17/23	Update						X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Fixed memory leaking found in WFM Server. (WFM-35940)

Improves the load time of the agent's schedule-bidding view. Previously, this view was taking a long time to load when the bidding scenario contained a big number of profile agents. (WFM-36821)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management Server

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.43.