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# Workforce Management Server

8.5.219.43

12/20/2025

# 8.5.219.43

## Workforce Management Server Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 05/17/23     | Update       |              |     |       |     |         | X       |

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## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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Fixed memory leaking found in WFM Server. (WFM-35940)

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Improves the load time of the agent's schedule-bidding view. Previously, this view was taking a long time to load when the bidding scenario contained a big number of profile agents. (WFM-36821)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management Server](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.43.