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Workforce Management Server

8.5.220.06

12/19/2025

8.5.220.06

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/23/23	Update						X

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What's New

This release contains the following new features and enhancements:

- A new option `tz_mode` is added as a workaround for the situation when WFM Server was updated to use the latest time zone database but the WFM Web or Java on the client side was not updated to use the latest time zone information.
When **`tz_mode`** is set to `posix`, the WFM API (used by WFM Web) will not use built-in Java API for the IANA time zones, instead it will use the time zone information returned by the WFM Server to calculate DST times. (WFM-36818)

Important

WFM Web 8.5.220.07 or higher is required for this functionality.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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Resolved Issues

This release contains the following resolved issues:

The WFM ETL no longer gets stuck. Previously, the ETL cycle could get stuck and never finish when the ETL configuration had a long DaysBack/DaysAhead period and the configured DayChunk was small. (WFM-37054)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.06.
