

GENESYS

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Workforce Management Server

Translation Support

5/9/2025

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Translation Support

Workforce Management Server

This page summarizes translation support for 8.5.x releases of Workforce Management Server for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.x releases, see Available Releases.

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (*) next to a release number of a Language Pack indicates that special considerations for this release are described in the Internationalization Issues section in Known Issues and Recommendations.

Release 8.5.2 Translation Support

The following table indicates translation support for particular 8.5.2 releases of Workforce Management Server.

Language				Eng	glish (U	S) Relea	ase				
8.5.219815.21	8 819 .21	6809.21	4808.21	2825.21	2805.21	1805.20	7809.20	6805.20	5 808 .20	3825.20	2.06
Arabic (Saudi ^{Not} Availab Arabia)	Not IeAvailab	Not I e Availab	Not leAvailab	Not IeAvailab	Not leAvailab	Not leAvailab	Not IeAvailab	Not leAvailab	Not leAvailab	8.5.203 le	Not Availabl
ChineseNot (Simplifæd))ab	Not IeAvailab	Not leAvailab	Not leAvailab	Not leAvailab	le ^{8.5.212}	. 8 05.211	Not Availab	Not leAvailab	le ^{8.5.205}	5. 8 05.203	Not Availabl
Chinese _{8.5.219} (Traditional)	Not Availab	Not I ¢ Availab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	8.5.203	Not Availabl
Czech Not Availab	Not I¢Availab	Not I ¢ Availab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	8.5.203 le	Not Availabl
French Not (Canada))vailab	8.5.218	3.895.216	. 82 5.214	Not Availab	le ^{8.5.212}	2. 8 05.211	8 05.207	. 80 5.206	. Not Availab	8.5.203	Not Availabl
French 8.5.219 (France)	Not Availab	Not I e Availab	8.5.214 le	. 8 05.212	Not Availab	Not I¢Availab	Not leAvailab	Not leAvailab	Not IeAvailab	8.5.203 le	Not Availabl
GermanNot (Germa Aya ilab	8.5.218	3.895.216	Not Availab	le ^{8.5.212}	Not Availab	Not I¢Availab	le ^{8.5.207}	Not Availab	le ^{8.5.205}	5. 8 15.203	. 8 25.203.
Italian Not Availab	Not I¢Availab	Not I e Availab	Not leAvailab	Not leAvailab	Not leAvailab	Not I¢Availab	le ^{8.5.207}	. 8 05.206	5. 8 05.205	Not Availab	8.5.203. le
Japanese Not Availab	Not IeAvailab	Not I ¢ Availab	Not leAvailab	Not I e Availab	Not I e Availab	Not I e Availab	8.5.207 le	Not Availab	Not leAvailab	8.5.203	Not Availabl

Korean	Not Availabl	Not Availab	Not leAvailab	8.5.203	Not Available							
Portug (Brazili	u \esste i a∖nr} ailabl	Not Availab	Not leAvailab	8.5.203	Not Available							
Russia	n Availabl	Not Availab	8.5.216	Not Availab	Not leAvailab	8.5.212 le	Not Availab	Not leAvailab	Not leAvailab	Not leAvailab	8.5.203	Not Available
Spanis (Latin Americ Mexico	Not a Availabl	e ^{8.5.218}	Not Availab	Not I&vailab	Not IeAvailab	8.5.212 le	Not Availab	Not leAvailab	Not I&vailab	Not I&vailab	8.5.203 le	Not Available
Turkish	Not Availabl	Not Availab	Not leAvailab	8.5.203	Not Available							

Release 8.5.1 Translation Support

The following table indicates translation support for particular 8.5.1 releases of Workforce Management Server.

Language	English (US) Release	
8.5.100.24	8.5.100.00	
Arabic (Saudi Arabia)	8.5.100.00	Not Available
Chinese (Simplified)	8.5.100.00	Not Available
Chinese (Traditional)	8.5.100.00	Not Available
Czech	8.5.100.00	Not Available
French (Canada)	8.5.100.00	Not Available
French (France)	8.5.100.00	Not Available
German (Germany)	Not Available	8.5.100.00
Italian	8.5.100.00	Not Available
Japanese	8.5.100.00	Not Available
Korean	8.5.100.00	Not Available
Portuguese (Brazilian)	8.5.100.00	Not Available
Russian	8.5.100.00	Not Available
Spanish (Latin America/ Mexico)	8.5.100.01	Not Available
Turkish	8.5.100.00	Not Available

Release 8.5.0 Translation Support

The following table indicates translation support for particular 8.5.0 releases of Workforce Management Server.

Language	English (US) Release
3.5.000.12 HF	8.5.000.12

Arabic (Saudi Arabia)	Not Available	8.5.000.00
Chinese (Simplified)	Not Available	8.5.000.00
Czech	Not Available	8.5.000.00
French (Canada)	Not Available	8.5.000.00
French (France)	8.5.000.01	8.5.000.00
German (Germany)	Not Available	8.5.000.00
Italian	Not Available	8.5.000.00
Korean	Not Available	8.5.000.00
Portuguese (Brazilian)	Not Available	8.5.000.00
Russian	Not Available	8.5.000.00
Spanish (Latin America/ Mexico)	Not Available	8.5.000.00
Turkish	Not Available	8.5.000.00