



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web

8.5.003.11

12/15/2025

8.5.003.11

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/10/15	Hot Fix		X	X	X	X

Contents

- **1 8.5.003.11**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

The **Staffing Split Wizard** in WFM Web for Supervisors' **Forecast** module is improved and now switches between **Activities** selection and **Budget** steps without long delays. (WFM-23204)

Filtering by meetings in WFM Web for Supervisors' **Schedule > Intra-Day** view now yields correct results if the same meeting is selected under more than one **Site** in the filter. (WFM-23172)

Schedules in WFM Web for Supervisors' **Schedule > Intra-Day** view are now correctly filtered by **Contracts**. Previously, if all **Contracts** were selected from one **Site** and a single **Contract** from another **Site**, the filter was incorrectly applied. (WFM-23067)

In WFM Web for Supervisors, the **Schedule > Intra-Day** view performance is improved, enabling faster data presentation and scrolling. See [Upgrade Notes](#) below. (WFM-23064)

Keyboard navigation in WFM Web is improved, enabling complete keyboard-only operation when using Microsoft Internet Explorer 10 or 11. Some minor keyboard-related issues were resolved, including the inability to navigate out of some time controls and out of focus message dialogs. (WFM-22904)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

When upgrading to release 8.5.003.11, deploy WFM Server release 8.5.003.13 or later to gain further performance improvements in the **Schedule Intra-Day** view.