Workforce Management Web

8.5.101.11

12/14/2025

8.5.101.11

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/13/15	Hot Fix		X	X	X	X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Web enables supervisors to copy schedules with dates that are outside of the existing date range in the **Schedule Agent Extended** view, even if they generate warnings or errors. Previously, these schedules could not be copied if they generated warnings or errors. (Schedules that did not generate warnings or errors could always be copied.) (WFM-23851)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.11.