# GENESYS™

# Workforce Management Web

8.5.101.13

12/19/2025

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## Workforce Management Web Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|---|---|---|---|---|---|---|
| 10/28/15 | Hot Fix | | X | X | X | X |

## Contents

## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

WFM Web now preserves the selected **Performance** target value in Web for Supervisors' **Schedule** > **Intra-Day** view, when the supervisors are switching back and forth between this view and other views in the application. (WFM-23900)

The filter in WFM Web for Supervisor's **Calendar Items** view now functions correctly, as designed. Previously, after items were selected for filtering, applied, and then restored to **All checked**:

- The **Filter** icon did not change from red to blue.
- Items in the **Calendar** table were not returned until the user clicked **Get Data**.
- If the user navigated away from the **Calendar** view and then returned, an error occurred as follows: An `unexpected error occurred while processing this request.`

(WFM-23867)

WFM Web now uses Monday as the **Week Start Day** for en_AU and en_NZ locales, thereby displaying this information in a manner, to which users in Australia and New Zealand are accustomed. Previously, due to a bug in Oracle Java, some places in WFM 8.5.1 used Sunday for the **Week Start Day** in these locales. (WFM-23866)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.13.