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# Workforce Management Web

8.5.101.28

12/19/2025

# 8.5.101.28

## Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/29/16	Hot Fix		X	X	X	X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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WFM Web no longer displays the message *An unexpected issue occurred while processing this request.* when a user logs out after a new window is opened and then closed. (WFM-25970)

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The WFM Web for Supervisors interface no longer freezes when several windows are open and users are working/performing actions in these windows. (WFM-25924)

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WFM Web's **Schedule > Intra-Day** view now consistently refreshes Performance data when switching between dates. Previously in some configurations, WFM Web intermittently failed to properly update the Performance data, and it did not match the Schedule data. (WFM-25916)

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### Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.28.