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# Workforce Management Web

8.5.210.05

12/14/2025

# 8.5.210.05

## Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/16/18	Update			X	X	X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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In the WFM Web for Agents **Time-Off** module, agents can no longer incorrectly save multiple full-day Time-Off requests in a single day. Previously, if agents clicked **Save** multiple times when entering Time-Off requests, multiple identical entries displayed for the same day in the Calendar. (WFM-28632)

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### Product Documentation

#### [Workforce Management](#)

#### Genesys Products

#### [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.05.

## Supported Languages

See [Release 8.5.x Translation Support](#).