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Workforce Management Web

8.5.211.06

12/14/2025

8.5.211.06

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/21/18	Update			X	X	X

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What's New

This release includes the following new features and enhancements:

- The new setting **Minimum consecutive working days**, in the WFM Web for Supervisors **Contracts > Constraints** tab, enables supervisors to set the minimum number of consecutive working days an agent must be scheduled before any scheduled days off. For more information about Contract constraints, see the [Working Days section](#) in the *Workforce Management Web for Supervisors Help*.

Resolved Issues

This release contains the following resolved issues:

WFM Web is updated to ensure that error messages in Web for Agents are correctly translated into the appropriate language when WFM is localized. Previously, after WFM was localized, some error messages incorrectly displayed in English and others had incorrect translations. (WFM-30222)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.211.06.

Supported Languages

See [Release 8.5.x Translation Support](#).