![Genesys logo]

Workforce Management Web

8.5.215.09

12/14/2025

8.5.215.09

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/05/20	General			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

When the WFM Web **[auth]** provider configuration option is set to wfm, the access token is now refreshed and does not expire. Previously, when WFM Web was configured in this way, the access token sometimes expired after one hour, causing unexpected errors to occur in various places in the application. (WFM-32909)

WFM Web's **SameSite** Cookies property is now set to Strict to ensure that Cookies are used only for same site purposes. Previously, the **SameSite** property was not defined. (WFM-32781)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.215.09.