

GENESYS

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Workforce Management Web

8.5.218.03

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Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
11/20/20	General			X		X	

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What's New

This release contains the following new features and enhancements:

- By assigning role privileges, WFM Administrators can now enable users to view and read information in the WFM Web UI while preventing them from making configuration changes in the following modules and views:
 - Configuration
 - Configuration > Schedule State Groups
 - Configuration > Time Off Bidding Periods
 - Configuration > Activities and Multi-Site Activities
 - Policies
 - Policies > Meetings
 - Schedule > Overtime Bidding
 - Trading

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Managment

Genesys Products

List of Release Notes

For more information about this feature, see Role Privileges in the *Workforce Management Web for Supervisors (Classic) Help.*

Also, see Upgrade Notes below. (WFM-33332)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

WFM Server 8.5.218.00 or later and WFM Database Utility 8.5.218.01 or later releases are required to support this feature.