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Workforce Management Web

8.5.218.11

12/14/2025

8.5.218.11

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/18/21	General			X			X

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What's New

This release contains the following new features and enhancements:

- Supervisors can now be granted the following privileges under **Configuration > Agents** in the Web for Supervisors **Role Privileges** view:
 - Read**
 - Allow Move**
 - Edit Properties**
 - Edit Activities**
 - Edit Contracts & Rotating Patterns**
 - Edit Time Off**
 - Edit Time-Off Bonuses**

Read more about this new feature in **Configuration Role Privileges** in the *WFM Web for Supervisors (Classic) Help*.
See also, **Upgrade Notes** below. (WFM-33333)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

WFM Server 8.5.218.05 or later and **WFM Database Utility 8.5.218.04** or later are required to support this feature.