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# Workforce Management Web

8.5.218.47

12/14/2025

8.5.218.47

## Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/28/21	Update			X			X

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [Workforce Management](#)

### Genesys Products

#### [List of Release Notes](#)

### Important

As of April 8, 2022, the AI-powered Forecasting feature will be deprecated in Genesys Engage cloud and Genesys Engage on-premises deployments. For more information, see [Deprecation: AI-powered Forecasting](#).

## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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WFM now saves the selected available Marked Time in the Schedule Marked Time Report and Schedule Marked Time Total Report. Previously, the WFM Report Scheduler did not save the selected available Marked Time for these reports unless users also selected the entire site. (WFM-34440)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.47.