

GENESYS

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Workforce Management Web

8.5.218.50

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Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/27/21	Update			X			Χ

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

WFM now creates the Calendar Audit Report in CSV-friendly format and exports the data to a .csv file with no issues. Previously, if the last line on the page was long, WFM incorrectly split the text into multiple short lines when generating the report. (WFM-34642)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.50.