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## Workforce Management Web

8.5.219.40

12/19/2025

8.5.219.40

## Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/11/22	Update			X			X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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Agents who are promoted to supervisor can now log in to WFM Web if they were terminated from their agent position. Previously, a former agent could not log in as a supervisor if they had been terminated from the agent position. (WFOAZURE-1585)

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The **Add Time Off** wizard now requests time-off limits only once for each configuration change. Previously, WFM Web requested time-off limits twice when the list of dates or time-off types were changed. (WFM-35979)

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The **Add Time Off** wizard for agents now displays the Time-off Limits for the selected dates correctly and no longer changes the time-off type to the default setting. (WFM-35913)

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As of January 9, 2023, the Java portion of the WFM Web code base no longer uses the outdated SHA-1 signature algorithm and now runs inside a web browser without any errors. Previously, an error occurred when a user tried to open any part of WFM Web, utilizing Java code, in a browser. (WFM-36482)

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### Product Documentation

#### [Workforce Management](#)

#### Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.40.