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Workforce Management Web

8.5.219.45

12/14/2025

8.5.219.45

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/04/22	Update			X			X

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What's New

This release includes the following new features and enhancements:

- You can now build forecast staffing for multiple activities at the same time by using the default service level objectives settings for each activity. In addition, the **Build Staffing Wizard** now provides the ability to use the default service level objective settings and to save any changes as the new default service level objective settings for the activity when building the staffing. (WFM-34888, WFM-35402)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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Important

This feature requires the deployment of the following WFM components:

- WFM Server 8.5.219.20 (or later)
- WFM Database Utility 8.5.219.00 (or later), to update the WFM Database schema

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.45.