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Workforce Management Web

8.5.219.52

12/14/2025

8.5.219.52

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/04/22	Update			X			X

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What's New

This release contains the following new features and enhancements:

- Supervisors can now add comments/memos to Time-Off items in the schedule views. An agent can view the comments/memos added by a supervisor in the **Schedule** and **Time-Off** modules. (WFM-35939)
- When a user selects a business unit or site for deletion, WFM Web now requires the user to also enter the name of the business unit or site on the confirmation form. This extra step is added to protect against the accidental deletion of business units and sites. (WFM-35938)
- When rebuilding intra-day schedules, you can now filter agents by contract by selecting the **Additionally filter agents by contracts** check box. (WFM-35194)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
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Product Documentation

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Resolved Issues

This release contains the following resolved issues:

In the **Forecast > New Scenario** view, the activities tree now loads all required data before the **Create** scenario action is available. The tree is also updated to improve overall performance. Previously, a request to create a scenario was sent before the required data was loaded in the activities tree, which prevented all activities from being added to the created scenario. (WFM-35297)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.52.