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## Workforce Management Web

8.5.219.62

12/14/2025

8.5.219.62

## Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/22/22	Update			X			X

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## What's New

This release contains the following new features and enhancements:

- The **Add Time Off** wizard in the **Time Off** module for agents is enhanced as follows to increase efficiency and ensure that the WFM Server is not unnecessarily loaded.
  - The **Time off** parameter is no longer set by default. Only after the agent selects the desired dates and the desired time off type, they will be shown wait-list details and time-off limits for the selected dates.
  - The number of API calls required to display the actual wait-list information and time-off limits for selected dates is now reduced.

(WFM-36600, WFM-36601, WFM-36607)

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

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## Resolved Issues

This release contains the following resolved issues:

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The **Master Schedule** module now displays the history without any errors. Previously, the **Schedule Restore** dialog did not show schedules correctly if the **Full Day Time Off** was created above a full day item. (WFM-36570)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.62.