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Workforce Management Web

8.5.219.64

12/18/2025

8.5.219.64

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/17/23	Update			X			X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
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Resolved Issues

This release contains the following resolved issues:

Workforce Management Web (WFM Web) now removes Agent Day for the selected **Scenario** or **Master Schedule** if the user copies a blank day to a day with some schedule. Previously, the user could only copy a blank day in the **Master Schedule**. (WFM-36631)

Text size limit for generated reports is now increased. For generation of huge reports, increase in Tomcat memory size might be required. For more information on Tomcat memory size, see [Tomcat JVM settings](#). (WFM-36531)

WFM Web no longer displays an internal error when closing a module. Previously, an error appeared when the user closed an additional window with a module in which data is periodically updated. (WFM-36182)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.64.