GENESYS™

Workforce Management Web

8.5.220.29

12/14/2025

8.5.220.29

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/27/24	Update			X			X

Contents

What's New

This release contains the following new features and enhancements:

- Workforce Management Web for Supervisors now includes a redesigned **Calendar** module, enabling access to existing functionality and features, however, Java is not required to access the module. Access to the redesigned **Calendar** module depends on the value set in the NewSupervisor option. Web for Supervisors (Classic) Calendar module is still supported and available.

> **Important**
>
> For this functionality to be available, use WFM Server 8.5.220.18 or higher.

(WFOAZURE-102)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management Web

Genesys Products

List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.29.