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Interaction Server Cluster Plug-in for GAX

9.0.000.00

12/20/2025

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9.0.000.00

Interaction Server Cluster Plug-in for GAX Release Notes

9.x This is the first 9.x release of **Interaction Server Cluster Plug-in for GAX**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/15/21	General			X			X

What's New

This release contains the following new features and enhancements:

- Interaction Server Cluster Plug-in for GAX supports GAX 9.0.101.29. (IXN-6002)
- Support for the following operating environments. See the [eServices](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information.
 - Red Hat Enterprise Linux 8
 - Microsoft Windows Server 2016
 - Microsoft Windows Server 2019
- Support for the following operating environments is discontinued from release 9.0.000.00:
 - Red Hat Linux Enterprise 6
 - Microsoft Windows Server 2008

See the [eServices](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information.

(IXN-6089)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Interaction Server](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

Interaction Server Cluster Plug-in for GAX now functions properly when the root URL in GAX configuration differs from the original "gax" URL. Previously, Interaction Server Cluster Plug-in for GAX did not work as expected in such a scenario. (IXN-6028)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.000.00.