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# Genesys Customer Experience Insights

9.0.008.00

12/16/2025

9.0.008.00

**9.x** Genesys Customer Experience Insights is part of 9.x starting in 9.0.007.03.

## Genesys Customer Experience Insights Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/31/18	Update			X		

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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In deployments with MicroStrategy release 10.11.1, when you select widgets on the dashboard, data appearing on other widgets is now automatically updated. Previously in this scenario, clicking on an agent name did not focus the dashboard on that agent. (GCXI-1506)

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Customer Experience Insights](#)

#### Genesys Products

- [List of Release Notes](#)

### Upgrade Notes

No special procedure is required to upgrade to release 9.0.008.00.

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## Supported Languages

Only US English is supported in this release, contact your Genesys representative for information about future support for other Language Packs.