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Genesys Customer Experience Insights

9.0.010.05

12/20/2025

9.0.010.05

9.x **Genesys Customer Experience Insights** is part of 9.x starting in 9.0.007.03.

Genesys Customer Experience Insights Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/24/19	Update			X		

What's New

This release contains only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Text on the Microstrategy Web GUI now displays correctly in scenarios where the default language is changed. In release 9.0.010.04, changing the language (**Preferences** > **Language**) could cause some characters to be replaced by question marks (?), and could cause a JavaScript error to appear on subsequent logins. (GCXI-1751)

The logical definition of the USER_DATA_CUST_DIM_2 table is corrected, and now uses the actual Genesys Info Mart table. Genesys CX Insights attributes **Dimension 6** through **Dimension 10** now link directly to the USER_DATA_CUST_DIM_2 Info Mart table. (GCXI-1660)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Deployment Procedure

9.0.0 Deployment Procedure

Product Documentation

- Genesys Customer Experience Insights

Genesys Products

- List of Release Notes

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.