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# Genesys Customer Experience Insights

9.0.014.03

12/17/2025

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**9.x** Genesys Customer Experience Insights is part of 9.x starting in 9.0.007.03.

## Genesys Customer Experience Insights Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/14/20	Update			X		

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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After upgrading from an older release, Genesys CX Insights now restarts successfully in scenarios where the properties of a MicroStrategy object contain a UTF-8 string greater than 32768 bytes. (GCXI-2553)

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Genesys CX Insights Docker images no longer contain packages that trigger a CVE-2020-10531 warning when vulnerability scans are run. (GCXI-2871)

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Deployment Procedure

##### 9.0.0 Deployment Procedure

#### Product Documentation

- [Genesys Customer Experience Insights](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.