



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Customer Experience Insights

100.0.024.0000

12/17/2025

100.0.024.0000

## Genesys Customer Experience Insights Release Notes

**9.x Genesys Customer Experience Insights** is part of 9.x starting in **9.0.007.03**.

### Important

This Release Note describes Genesys CX Insights 9.0.024.00, which is the same release as Genesys CX Insights 100.0.024.0000.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/18/21	General			X			

### What's New

This release contains the following new features and enhancements:

- Support for MicroStrategy 11.3.0300.11047 (MicroStrategy 2021, Update 3). See the Prerequisites section on the [Customer Experience Insights](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all prerequisites. (GCXI-5483)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Customer Experience Insights](#)

#### Genesys Products

- [List of Release Notes](#)

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 100.0.024.0000.