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Genesys Customer Experience Insights

100.0.030.0000

12/17/2025

100.0.030.0000

Genesys Customer Experience Insights Release Notes

9.x Genesys Customer Experience Insights is part of 9.x starting in **9.0.007.03**.

Important

This Release Note describes Genesys CX Insights 9.0.030.00, which is released as Genesys CX Insights 100.0.030.0000.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/13/23	General			X			

What's New

This release contains the following new features and enhancements:

- The GCXI Helm chart now supports setting an explicit **nodeName** value. This parameter can be used as an alternative to **nodeSelector**. See the [Assigning Pods to Nodes](#) Kubernetes documentation topic for more information on the new parameter. (GCXI-6537)
- GCXI is now based on MicroStrategy version **11.3.0760.00770**. (GCXI-6519)
- The VitaraCharts component is updated to version 5.1.0.004. See the VitaraCharts [change log](#) for more information on the new version. (GCXI-6514)
- A new parameter, **MSTR_START_TIMEOUT_SEC**, is added to the GCXI helm chart. It specifies the timeout duration for the MicroStrategy server to start or stop. The default value is 60s, but on a slow or

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resource-constrained environment the value can be increased as needed. (GCXI-6456)

- Processing is now improved for various Oracle connection options and support is included for the MicroStrategy Oracle driver. (For example, the JDBC URL variable is set as: JDBC_URL=jdbc:microstrategy:oracle://gi2-qadb:1521). (GCXI-6047)

Resolved Issues

This release contains the following resolved issues:

The GCXI image no longer includes the MicroStrategy Mobile module. (GCXI-6485)

Upgrade Notes

No special procedure is required to upgrade to release 100.0.030.0000.