GENESYS™

Genesys Customer Experience Insights

100.0.035.0000

12/17/2025

100.0.035.0000

Genesys Customer Experience Insights Release Notes

9.x **Genesys Customer Experience Insights** is part of 9.x starting in 9.0.007.03.

Important

- This Release Note describes Genesys CX Insights 9.0.035.00, which is released as Genesys CX Insights 100.0.035.0000.

- The temporary pre-activated license key provided with GCXI 100.0.035.0000 and older versions starting with 100.0.020.000 is not set to expire any time in the near future. However, you must request a replacement key from your Genesys representative and install the new key as part of the deployment process as described in the Genesys Customer Experience Insights Deployment Guide.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/16/24	General			X			

What's New

This release contains the following new features and enhancements:

- MicroStrategy version is upgraded to 11.3.1260. (GCXI-7165)

- Vitara Charts component updated to version 5.2.5.107. See the VitaraCharts change log for more information about the new version. (GCXI-7206)

- Node.js version is upgraded to 18.19.0. (GCXI-7160)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Customer Experience Insights

Resolved Issues

Genesys Products

- List of Release Notes

This release contains the following resolved issues:

A new TZ variable is added to set the operational timezone for MSTR Intelligence Server. (GCXI-7171)

Multiple improvements and bugfixes in SSO auth module. (GCXI-7164, GCXI-7134)

Multiple improvements and bugfixes in MicroStrategy objects processing. (GCXI-7135, GCXI-7215)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.035.00.