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# Genesys Customer Experience Insights

100.0.036.0000

12/19/2025

100.0.036.0000

# Genesys Customer Experience Insights Release Notes

**9.x** Genesys Customer Experience Insights is part of 9.x starting in 9.0.007.03.

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 07/05/24     | General      |              |     | X     |     |         |         |

## What's New

This release contains the following new features and enhancements:

- Tomcat is upgraded to 9.0.90.
- Node.js version is upgraded to 18.20.3. (GCXI-7398)
- PostgreSQL JDBC driver is upgraded to 42.7.3. (GCXI-7350)
- Postgres client tools is upgraded to version 16. (GCXI-7394)
- Vitara Charts component updated to version 5.2.5.126. See the VitaraCharts [change log](#) for more information about the new version. (GCXI-7335)
- MicroStrategy version is upgraded to 11.4.0300.0140 (MicroStrategy March 2024). (GCXI-7311)

## Helpful Links

### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

### Product Documentation

- [Genesys Customer Experience Insights](#)

### Genesys Products

- [List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

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GCXI Query Engine is updated to include a performance fix for sub-selects returning result sets exceeding 1000 rows. Earlier, some reports stopped responding for a long time during execution. (GCXI-7387)

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The GCXI image is moved to OpenJDK 17 from OpenJDK11. (GCXI-7336)

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GCXI Query Engine logs now include the full path and name of processed reports for better tracing of SQL queries. (GCXI-7229)

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Multiple improvements and bugfixes in MicroStrategy objects processing. (GCXI-7253, GCXI-7321, GCXI-7410)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.036.00.