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Genesys Customer Experience Insights

100.0.037.0000

12/17/2025

100.0.037.0000

Genesys Customer Experience Insights Release Notes

9.x **Genesys Customer Experience Insights** is part of 9.x starting in **9.0.007.03**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/29/24	General			X			

What's New

This release contains the following new features and enhancements:

- Tomcat is upgraded to 10.1.28. (GCXI-7430)
- Node.js version is upgraded to 18.20.4. (GCXI-7449)
- MicroStrategy version is upgraded to 11.4.0600.0179 (Microstrategy June 2024). (GCXI-7280)
- Multiple improvements and bug fixes in Microstrategy objects processing. (GCXI-7435, GCXI-7448, GCXI-7453)

Resolved Issues

This release contains the following resolved issues:

The Polyfill JavaScript library is removed from GCXI to address the CVE-2024-38526 vulnerability. See [explanation from MicroStrategy](#). (GCXI-7428)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Customer Experience Insights](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.037.00.