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Genesys Customer Experience Insights

100.0.039.0000

6/11/2026

Contents

- [1 100.0.039.0000](#)
 - [1.1 Helpful Links](#)
 - [1.2 What's New](#)
 - [1.3 Resolved Issues](#)
 - [1.4 Upgrade Notes](#)

100.0.039.0000

Genesys Customer Experience Insights Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/14/26	General			X			

What's New

This release includes the following features and enhancements.

- GCXI updated to Microstrategy v. 11.4.1200.0166 aka Microstrategy December 2024.
- Updated Netty libs in GCXI distribution to 4.1.118.Final version.
- Update NodeJS to 18.20.8 (GCXI-7704).
- Vitara Charts component updated to version 5.3.4.175. See the Vitara change log for updates. (<https://docs.vitaracharts.com/changeLog/revisionHistory.html>)
- Versions of our JDBC drivers have been updated to the latest one:
 - Postgres to 42.7.5
 - Microsoft to 12.10.0.jre11
 - Oracle to 23.7.0.25.01 and to "odbc11" (was "odbc8").
- Multiple improvements and bug fixes were made:
 - IServer login attempts limit for Administrator removed, as sometimes it led to unintentional self-blocking of the Administrator account.
- The following third-party components were upgraded to address security vulnerabilities
 - CVEs fixed due to the Tomcat version update to v10.1.40.0(CVE-2025-24813).
 - CVEs fixed due to the MicroStrategy update to version December 2024.
 - CVEs fixed due to the NodeJS version update to v18.20.8.
 - CVE-2025-23084
 - CVE-2025-23085
 - CVEs fixed due to the Postgres psql update to v16.8.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Customer Experience Insights Release Notes](#)

Genesys Products

- [List of Release Notes](#)

- CVE-2025-1094

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.039.00.