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Voice Processor

Voice Processor 9.0.x Release Note

5/9/2025

Voice Processor 9.0.x Release Note

This Release Note applies to all 9.0.x releases of Voice Processor. Links in the [Available Releases](#) section enable you to access information regarding a specific release.

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Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.000.040	12/13/24	General			X		
9.0.000.39	10/09/24	General			X		
9.0.000.32	02/15/23	General			X		
9.0.000.25	04/24/20	General			X		
9.0.000.03	12/20/18	General	Under Shipping Control		X		

This Release Note lists the supported operating systems for each release at a high level. For more detailed information about the supported versions for each operating system, see the [Genesys Interaction Recording](#) page in the *Genesys Supported Operating Environment Reference*.

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see the [Discontinued Support](#) page in the *Genesys Supported Operating Environment Reference*.

There are no discontinued items for this product.

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of Voice Processor, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

Related Resources

For additional information about Voice Processor, see the following documentation:

- The documentation related to this software is available from the [Genesys Interaction Recording](#) page.
- The [Genesys Interaction Recording Solution Guide](#) provides details about Genesys Interaction Recording solution.
- The [Genesys Interaction Recording](#) page in the [Genesys Supported Operating Environment Reference](#) provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available [here](#).