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## Genesys Knowledge Center Server

9.0.000.15

12/17/2025

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9.0.000.15

## Genesys Knowledge Center Server Release Notes

**9.x** This is the first 9.x release of **Genesys Knowledge Center Server**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/29/18	General			X		X

### What's New

This release contains the following new features and enhancements:

- For every knowledge entity (such as an Article or FAQ), the estimated reading time is now provided.
- For every knowledge entity, the word count is now provided.
- Support for Windows Server 2016 operating system. See the [Genesys Knowledge Center](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems.

### Resolved Issues

This release contains no resolved issues.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Knowledge Center](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.000.15.