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Genesys Knowledge Center Server

9.0.003.06

12/22/2025

9.0.003.06

Genesys Knowledge Center Server Release Notes

9.x Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/02/18	General			X		X

What's New

This release contains the following new features and enhancements:

- **Language support:**
 - Improved natural language processing tools for better precision of queries in Romanian.
 - Added natural language processing tools in Croatian.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Knowledge Center](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

Users can now restrict direct access to Kibana within Pulse widgets through the configuration options. Previously, Kibana with Reporting Dashboards was publicly accessible from the "kibana" port. (GK-7619)

Knowledge Center Server can now deploy Reporting Widgets correctly into Pulse. Previously there was a problem with deploying reporting metrics through Red Hat Enterprise Linux. (GK-7603)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.003.06.