



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Knowledge Center Server

9.0.006.09

12/18/2025

9.0.006.09

Genesys Knowledge Center Server Release Notes

9.x Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/16/20	Hot Fix			X		X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Elasticsearch returns documents as expected during the TOC removal process. Previously, documents containing the html symbol for non-breaking space were not returned by Elasticsearch. (GK-8467)

You can now publish 2K documents from the Genesys Knowledge Center CMS to the Genesys Knowledge Center Server. (GK-8458)

Semi-NLP Analysis was introduced to improve the search quality when NLP produces "no-tokens" against some text and search queries. The search is now equipped to find non-dictionary words such as acronyms, titles and abbreviations. (GK-8453, GK-8433)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Knowledge Center](#)

Genesys Products

- [List of Release Notes](#)

You can now select to work with an external Kibana instead of an embedded Kibana.

Note: To run the Genesys Knowledge Center solution the same external Kibana and external Elasticsearch version should be used. (GK-8253)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.09.