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Genesys Knowledge Center Server

9.0.006.17

12/24/2025

9.0.006.17

Genesys Knowledge Center Server Release Notes

9.x Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/15/20	Hot Fix			X		X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The scripts hosted by Genesys Knowledge Center Server for the Knowledge Center Plug-in for Workspace Desktop Edition are updated such that_ when working in the **Knowledge** tab, information in the **Ask** and **Browse** tabs no longer overlaps. For example, when a document is opened in the **Ask** tab and another document is opened in the **Browse** tab, the two documents are no longer merged into a single document in the **Ask** tab. (GK-8509)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Knowledge Center](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.17.