

GENESYS

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Genesys Knowledge Center Server

9.0.006.18

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Genesys Knowledge Center Server Release Notes

Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows | |
|-----------------|-----------------|--------------|-----|-------|---------|---------|--|
| 08/27/20 | Hot Fix | | | Χ | | Χ | |

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

• Genesys Knowledge Center

Genesys Products

List of Release Notes

A Script Error no longer occurs when opening WDE articles. Previously, script errors occasionally occurred when a WDE article was opened. (GK-8520)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.18.