GENESYS™

Genesys Knowledge Center Server

9.0.006.19

12/22/2025

9.0.006.19

Genesys Knowledge Center Server Release Notes

9.x **Genesys Knowledge Center Server** is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/22/20	Hot Fix			X		X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The Knowledge Server no longer creates too many threads and as a result it no longer exceeds its system limit. (GK-8528)

The Agent only view is now visible and operates as expected. The Public view no longer appears instead of the Agent only view. (GK-8524)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Knowledge Center

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.19.