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## Genesys Knowledge Center Server

9.0.006.21

12/24/2025

9.0.006.21

## Genesys Knowledge Center Server Release Notes

**9.x** Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/02/21	General			X			X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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NLP processing can now be disabled for indexing and search. (GK-8575)

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History is now retrieved from a separate Agent UI endpoint. Also, you can now disable returning history. (GK-8570)

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Knowledge Center](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.21.