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Genesys Knowledge Center Server

9.0.006.25

12/17/2025

9.0.006.25

Genesys Knowledge Center Server Release Notes

9.x Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/22/21	Hot Fix			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The information in the **Top 10 Authors** report no longer includes approvers as part of the metric count. Previously, the information in the report included both authors and approvers as part of the metric count. (GK-8590)

Important

To execute this hotfix you must perform a reprovisioning procedure against the Genesys Knowledge Center Server.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Knowledge Center](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.25.