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Genesys Knowledge Center Server

Genesys Knowledge Center Server 9.0.x Release Note

5/9/2025

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9.x Genesys Knowledge Center Server is part of 9.x starting in 9.0.000.15.

This Release Note applies to all 9.0.x releases of Genesys Knowledge Center Server. Links in the [Available Releases](#) section enable you to access information regarding a specific release.

Contents

- [1 Genesys Knowledge Center Server 9.0.x Release Note](#)
 - [1.1 Available Releases](#)
 - [1.2 Discontinued Support](#)
 - [1.3 Known Issues](#)
 - [1.4 Related Resources](#)

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.006.34	03/08/23	Update			X		X
9.0.006.29	01/27/22	Hot Fix			X		X
9.0.006.26	12/16/21	Hot Fix			X		X
9.0.006.25	11/22/21	Hot Fix			X		X
9.0.006.24	07/23/21	Hot Fix			X		X
9.0.006.21	04/28/21	General			X		X
9.0.006.19	09/22/20	Hot Fix			X		X
9.0.006.18	08/27/20	Hot Fix			X		X
9.0.006.17	07/15/20	Hot Fix			X		X
9.0.006.16	05/29/20	Hot Fix			X		X
9.0.006.09	03/16/20	Hot Fix			X		X
9.0.006.07	01/21/20	Hot Fix			X		X
9.0.006.05	11/18/19	Hot Fix			X		X
9.0.006.03	10/07/19	General			X		X
9.0.005.04	07/09/19	General			X		X
9.0.005.02	04/21/19	General			X		X
9.0.004.08	01/31/19	General			X		X
9.0.003.06	11/02/18	General			X		X
9.0.002.09	08/31/18	General			X		X
9.0.001.04	06/26/18	General			X		X
9.0.000.15	05/29/18	General			X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the [Genesys Knowledge Center](#) page in the *Genesys Supported Operating Environment Reference Guide*.

For information about 8.5.x releases of Genesys Knowledge Center Server, see the [8.5 Release Note \(Cumulative\)](#).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see [Discontinued Support](#) in the *Genesys Supported Operating Environment Reference Guide*.

- Microsoft Windows Server 2008

Discontinued as of: 9.0.000.14

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of Genesys Knowledge Center Server, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

Related Resources

For additional information about Genesys Knowledge Center Server, see the following documentation:

- The documentation related to this software is available from the [Genesys Knowledge Center](#) page.
- The *Genesys Knowledge Center Server Deployment Guide* provides details about installing and configuring Genesys Knowledge Center Server.
- The [Genesys Knowledge Center](#) page in the *Genesys Supported Operating Environment Reference Guide* provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available [here](#).