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AI Core Services

9.0.007.01

12/23/2025

9.0.007.01

Journey Optimization Platform Release Notes

Important

Journey Optimization Platform was renamed to AI Core Services in release 9.0.009.01.

9.x AI Core Services is part of 9.x starting in **9.0.006.05**.

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 01/05/18 | Update | | | X | | |

What's New

This release includes the following new features and enhancements:

- This release updates the product name in the user interface and the documentation. The product name has changed from Genesys Predictive Matching to Genesys Predictive Routing.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Predictive Routing](#)

Genesys Products

- [List of Release Notes](#)

Important

For now, the following Genesys Predictive Routing components retain "Predictive Matching" as a part of the component name: Predictive Matching - Agent State

Connector, Predictive Matching - Composer Strategy Subroutines, and Predictive Matching - URS Strategy Subroutines.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

To upgrade to release 9.0.007.01, execute the following script:

```
docker exec -it tango /bin/bash
cd solariat_bottle/src/solariat_bottle/jop/common/scripts/versioning
python upgrade_33a_prr_rename.py --mode=prod
```