Voice Platform CTI Connector

9.0.065.20

12/21/2025

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Voice Platform CTI Connector Release Notes

9.x **Voice Platform CTI Connector** is part of 9.x starting in 9.0.010.07.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/18/24	Hot Fix			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

CTI Connector now delays *CallInforequest* for a duration (in milliseconds) configured in the WaitTimeforCallCreationInNetworkMode option in the **IVRSC** section, before sending it to IVR Server. Previously, IVR server could not send the call information in *CallInforequest* since the request was sent immediately after *NewCallrequest* in the Network mode.

By default, the value of the **WaitTimeforCallCreationInNetworkMode** option is set to 0. (GVP-46055)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Voice Platform CTI Connector

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.065.20.