

GENESYS

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Voice Platform Media Control Platform

9.0.022.86

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Voice Platform Media Control Platform Release Notes

9. Voice Platform Media Control Platform is part of 9.x starting in 9.0.000.52.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/21/19	General			Χ		Χ

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

Genesys Voice Platform

Genesys Products

Google Speech-to-Text now works in Windows after being idle for \sim List of Release Notes \sim 10 minutes. Previously, if \sim 10 minutes elapsed since the last nativegsr speech recognize request, the subsequent call detected no input even if there was input. (GVP-39319)

The following log message has been removed:

GRPCSession.C:442 GRPCSession::Process m_bIsASR = 1

(GVP-39262)

Media Control Platform (MCP) no longer terminates when load once per call is enabled and the

MRCPv2 session is terminated in the idle state. (GVP-38856)

MCP no longer terminates unexpectedly when mono recording is engaged using the following configuration parameters:

- [conference]callrec_default_type=audio/wav
- [msml]record.channels=1
- [mpc]mediamgr.autorecordformatselect=1

(GVP-38855)

DNS resolution failures are now logged at the Interaction level. Previously, they were logged at the Trace level, making it harder to find a DNS-related issue. (GVP-38757)

MCP no longer terminates unexpectedly when a 200 OK retransmission is received for INVITE/Re-INVITE while resolving DNS FQDN for sending SIP ACK. (GVP-35837)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.022.86.