GENESYS™

Voice Platform MRCP Proxy

Release Notes 9.0.x

7/14/2025

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Voice Platform MRCP Proxy 9.0.x Release Note

9.x **Voice Platform MRCP Proxy** is part of 9.x starting in 9.0.013.55.

This Release Note applies to all 9.0.x releases of Voice Platform MRCP Proxy. Links in the Available Releases section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.079.32	07/15/25	General			X		X
9.0.078.81	09/30/24	General			X		X
9.0.055.15	07/07/23	General			X		X
9.0.049.38	03/25/22	General			X		X
9.0.035.04	06/26/20	General			X		X
9.0.019.27	03/29/19	General			X		X
9.0.013.55	10/11/18	General			X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide*.

For information about 8.5.x releases of Voice Platform MRCP Proxy, see the 8.5 Release Note (Cumulative).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see Discontinued Support in the *Genesys Supported Operating Environment Reference Guide*.

- Windows Server 2008

Discontinued as of	Date: **June 26, 2020**	Release: **9.0.035.04**

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of Voice Platform MRCP Proxy, including the issues that are specific to Localized (International) releases, at the following links:

- Known Issues and Recommendations
- Internationalization Issues

Related Resources

For additional information about Voice Platform MRCP Proxy, see the following documentation:

- The documentation related to this software is available from the Genesys Voice Platform page.

- The *Genesys Voice Platform Deployment Guide* provides details about installing and configuring Voice Platform MRCP Proxy.

- The Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide* provides detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations for Genesys Voice Platform components.

Release Notes for other Genesys components are available here.

Known Issues and Recommendations

Voice Platform MRCP Proxy

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of Voice Platform MRCP Proxy. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also Internationalization Issues.

There are no known issues or recommendations for this product.

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of Voice Platform MRCP Proxy unless otherwise noted in the issue description.

There are no internationalization issues for this product.

Release 9.0.0

Voice Platform MRCP Proxy Release Notes

You can find links to Release Notes for particular 9.0.0 releases of Voice Platform MRCP Proxy, if available, in the tree menu on the left or in the list of Available Releases.

9.0.079.32

Voice Platform MRCP Proxy Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/15/25	General			X			X

What's New

This release contains the following new features and enhancements:

- VP MRCP Proxy now supports Windows Server 2022. See the Genesys Voice Platform page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems. (GVP-47472)

- VP MRCP Proxy now links with ActiveMQ-cpp-3.9.5 library to connect to Reporting Server. (GVP-47472)

Helpful Links

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- 9.0.x Known Issues

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.079.32.

9.0.078.81

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9.x **Voice Platform MRCP Proxy** is part of 9.x starting in 9.0.013.55.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/30/24	General			X			X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Red Hat Enterprise Linux (RHEL) version 9. See the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems. (GVP-46698)

Resolved Issues

This release contains no resolved issues.

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Upgrade Notes

No special procedure is required to upgrade to release 9.0.078.81.

9.0.055.15

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Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/07/23	General			X			X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Windows Server 2019. See the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems. (GVP-46152)

Resolved Issues

This release contains no resolved issues:

Upgrade Notes

No special procedure is required to upgrade to release 9.0.055.15.

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9.0.049.38

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9.x **Voice Platform MRCP Proxy** is part of 9.x starting in 9.0.013.55.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/25/22	General			X			X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Red Hat Enterprise Linux (RHEL) 8. See the Genesys Media Server page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.

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> **Important**
>
> RHEL 8.x OS now comes with the `libnsl2` library preinstalled. However, MRCP Proxy has a dependency on the `libnsl` library. Hence, `libnsl` must be preinstalled using the yum or rpm methods.

(GVP-44525)

Resolved Issues

This release contains contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.049.38.

9.0.035.04

Voice Platform MRCP Proxy Release Notes

9.x **Voice Platform MRCP Proxy** is part of 9.x starting in 9.0.013.55.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/26/20	General			X		X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Red Hat Enterprise Linux (RHEL) 7. See the Genesys Media Server page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems. (GVP-40960)

- MRCP Proxy triggers a new trap for connect failures. (GVP-41536)

- A new parameter, **ping_alarm_threshold**, is introduced to enable MRCP Proxy trigger a new trap when the configured alarm threshold for continuous ping failures is reached for a resource. (GVP-41475)

- MRCP Proxy does the following in relation to resource pool:

  - Checks the availability of resources periodically (with the default value of 30 seconds) and a new SNMP trap is triggered when the configured unavailable resource alarm threshold (with a default value of 30%) is reached. This is enabled by a new parameter, **resource_alarm_threshold**.

  - Provides a SNMP scalar table to present the total/available numbers of recognizer and synthesizers respectively. The SNMP scalar table can be queried like any other SNMP scalar tables through tools like snmpget or MIB browser.

  - Disconnects a resource when the ping timeout occurs if the option **vrmproxy.disconnect_ping_timeout** is set to true (enabled by default). MRCP Proxy will automatically try reconnecting to any resource that is disconnected. A new parameter,

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timeout.check_avail_res, is introduced to check the available resources. If the unavailable resource alarm threshold is reached, an alarm will be raised. (GVP-41299)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.035.04.

9.0.019.27

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Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/29/19	General			X		X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now:
    - Uses OpenSSL 1.0.2q for TLS/encryption use cases. (GVP-38614)
    - Links with ActiveMQ-cpp-3.9.3 library to connect to Reporting Server. (GVP-38620)
- Unless enabled through a command line parameter (**-useini**) while starting up, MRCP Proxy does not create an INI file to cache configuration information. (GVP-38557)

Resolved Issues

This release contains contains no resolved issues.

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Upgrade Notes

No special procedure is required to upgrade to release 9.0.019.27.

9.0.013.55

Voice Platform MRCP Proxy Release Notes

9.x This is the first 9.x release of **Voice Platform MRCP Proxy**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/11/18	General			X		X

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Windows Server 2016 Standard edition. See the *Genesys Voice Platform* page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.013.55.

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