

GENESYS

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Voice Platform MRCP Proxy

9.0.035.04

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Voice Platform MRCP Proxy Release Notes

9 X Voice Platform MRCP Proxy is part of 9.x starting in 9.0.013.55.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/26/20	General			Χ		Χ

What's New

This release contains the following new features and enhancements:

- MRCP Proxy now supports Red Hat Enterprise Linux (RHEL) 7. See the Genesys Media Server page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems. (GVP-40960)
- MRCP Proxy triggers a new trap for connect failures. (GVP-41536)
- A new parameter, ping_alarm_threshold, is introduced to enable MRCP Proxy trigger a new trap when the configured alarm threshold for continuous ping failures is reached for a resource. (GVP-41475)
- MRCP Proxy does the following in relation to resource pool:
 - Checks the availability of resources periodically (with the default value of 30 seconds) and a new SNMP trap is triggered when the configured unavailable resource alarm threshold (with a default value of 30%) is reached. This is enabled by a new parameter, **resource_alarm_threshold**.
 - Provides a SNMP scalar table to present the total/available numbers of recognizer and synthesizers
 respectively. The SNMP scalar table can be queried like any other SNMP scalar tables through tools
 like snmpget or MIB browser.
 - Disconnects a resource when the ping timeout occurs if the option
 vrmproxy.disconnect_ping_timeout is set to true (enabled by default). MRCP Proxy will automatically try reconnecting to any resource that is disconnected. A new parameter,

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timeout.check_avail_res, is introduced to check the available resources. If the unavailable resource alarm threshold is reached, an alarm will be raised. (GVP-41299)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.035.04.