Voice Platform Resource Manager

9.0.045.53

12/17/2025

Contents

9.0.045.53

Voice Platform Resource Manager Release Notes

9.x

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/24/21	General			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Resource Manager (RM) no longer terminates while forwarding the SIP response in TCP to an unavailable destination. Previously, RM terminated sometimes in similar scenarios.(GVP-42918)

For calls that RM rejects, it now sends the end call detail record (CDR). Previously, RM didn't send the end CDR and in GA/GAX the calls were reported forever under the **In-Progress** status. (GVP-42720)

The following Configuration Server-related fixes have been made:

- RM no longer starts if it fails to read the logical resource group (LRG) from Configuration Server. Previously, it started and failed to process calls. (GVP-42654)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Voice Platform

Genesys Products

- List of Release Notes

- When RM is starting and fails to read from the primary Configuration Server, it now reconnects to the backup Configuration Server. Previously, RM didn't try to reconnect, resulting in a stale connection between RM and Configuration Server. (GVP-42653)

- RM no longer stops responding when it tries to connect to an unavailable Configuration Server. Previously, if RM tried to connect to an unavailable Configuration Server, it either stopped responding or took a long time to try connecting to the backup Configuration Server. The 5-second internal default timeout was added to prevent RM from not responding when connecting to an unavailable Configuration Server. The command line parameter `-cfglib-connect-tmout` is used to override the default timeout interval in seconds.
    Example:

    To set the timeout interval to 3 seconds:

    ```
    C:GenesysGVPResource_Manager> resourcemgr.exe -host gvp-cfg.genesys.lab -port 2020
     -app GVP_Resource_Manger -cfglib-connect-tmout 3
    ```

    (GVP-42129)

RM no longer terminates when it tries to clean the stuck resource session of a conference call when Media Control Platform (MCP) goes offline. Previously, RM terminated sometimes on race condition where it tried to clean a stuck resource session while the MCP that handled the call went offline. (GVP-42473)

RM no longer terminates on having the same SIP AOR configured in different physical resources. Previously, it terminated when it had a duplicate SIP AOR configured in different physical resources. (GVP-41204)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.045.53.