GENESYS™

Voice Platform Resource Manager

9.0.048.79

12/17/2025

Contents

9.0.048.79

Voice Platform Resource Manager Release Notes

9.x

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/15/21	General			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Resource Manager (RM) in Active-Active HA mode no longer shuts down unexpectedly when it receives a new inter-node connection before closing its previous connection from the same RM. Previously, sometimes, RM in Active-Active HA mode shut down unexpectedly in similar scenarios. (GVP-43207)

RM now logs more accurate error messages about the cause of the gateway LRG selection failure. Previously, the error log statement was not very clear. (GVP-42334)

RM in Active-Active HA mode no longer shuts down unexpectedly while updating call and session information from another RM's inter-node message for CTI Connector call flow. Previously, RM in Active-Active HA mode might shut down unexpectedly when a treatment call from CTI Connector reached the other RM node (which did not know about the originating leg (OL)) and was rejected by

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Voice Platform

Genesys Products

- List of Release Notes

that RM because of policy violation. On the other hand, RM 1 (which handled the OL) handled the CTI Connector rejection gracefully and established the call with MCP. The inter-node message from RM 1, for the established call of the same session, caused the RM to shut down unexpectedly. (GVP-41409)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.048.79.