

GENESYS

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VP Reporting Plugin for GAX

Known Issues and Recommendations

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The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of VP Reporting Plugin for GAX. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also Internationalization Issues.

Reporting Plugin for GAX does not provide an option to list already assigned resources in the **Resource Assignment** tab. Currently, it lists resources that are yet to be assigned in the **Resource Assignment** tab.

ID: **GVP-38808** Found In: **9.0.019.53** Fixed In:

Reporting Plugin for GAX does not provide an option to create **Gateway** type of Resource Group for single tenant environments. In the **Resource Group** creation wizard, the **Gateway** option is not listed under the **Group Type** section's drop down list.

ID: **GVP-47180** Found In: **9.0.010.06** Fixed In:

When the LRG is shared by parent and child tenants, edits/updates should be made only from the parent tenant. Currently, Reporting Plugin for GAX does not block the user from editing from the child tenant.

ID: **GVP-47180** Found In: **9.0.010.06** Fixed In:

When multiple site Reporting Servers (RS) are connected to GAX, the VAR reports are not being aggregated when more than one RS is selected.

ID: **GVP-47645** Found In: **9.0.085.08** Fixed In: **9.0.087.69**

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of VP Reporting Plugin for GAX unless otherwise noted in the issue description.

There are no internationalization issues for this product.