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# Voice Platform Reporting Server

9.0.031.62

12/18/2025

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# 9.0.031.62

## Voice Platform Reporting Server Release Notes

### 9.x

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/26/20	General			X		X

### What's New

This release contains the following new features and enhancements:

- As of 09/30/20 , Oracle 19c and 19c RAC are supported. To achieve the best performance with Oracle 19c or 19c RAC, Genesys recommends configuring settings as described in the [Upgrade Notes](#) section. See the [Genesys Media Server](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported databases.  
(GVP-41285)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

### Resolved Issues

This release contains the following resolved issues:

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Reporting Server (RS) re-introduces support for basic HTTP authentication which was non-functional since RS version 9.0.016.76. (GVP-40802)

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## Upgrade Notes

If you are connecting Reporting Server to Oracle 19c or 19c RAC, Genesys recommends you to do the following configuration settings:

### Recommended settings for Linux platform

- `persistence/rs.partitioning.partitions-per-day = 8`
- `messaging/activemq.useJmx = true`
- `cdr-storage-batch-size = 2500`
- `activemq.memoryUsageLimit = 4096mb`
- `JavaServerStarted.ini`
- `[JavaArgs] -Xms4096m -Xmx8192m`

### Recommended settings for Windows platform

- `persistence/rs.partitioning.partitions-per-day = 8`
- `messaging/activemq.useJmx = true`
- `cdr-storage-batch-size = 2500`
- `activemq.memoryUsageLimit = 4096mb`
- `JavaServerStarted.ini`
- `[JavaArgs] -Xmx8192m`